

WK-HUB Instruction Manual

For programming a wired system: [“Wired system Programming Guide”](#)



[Please read HUB info sheet before proceeding with this manual](#)

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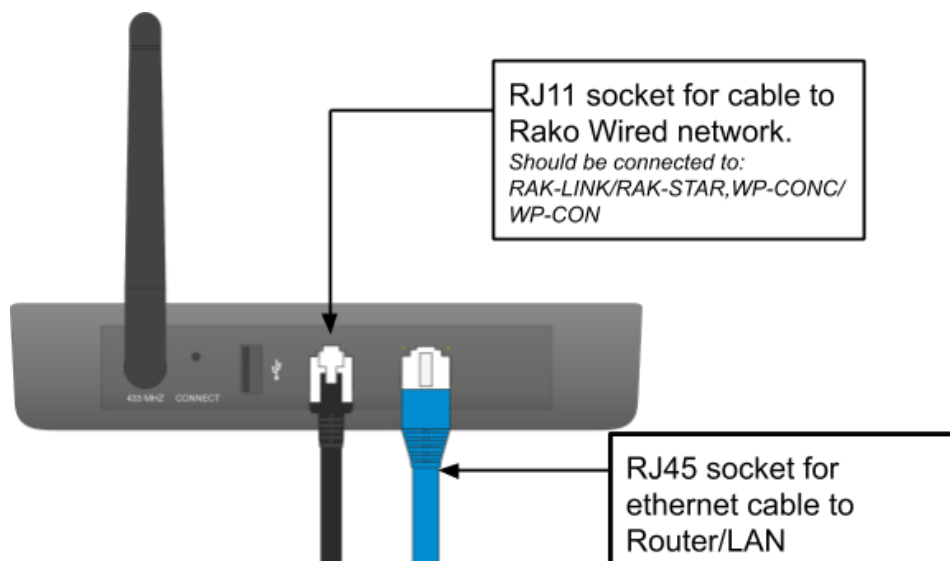
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1 Functions of the WK-HUB

The WK-HUB will add the following features to a Rako wired system:

- **Network interface:** including remote control via mobile devices and programming software. Also used for IP integration of 3rd party control systems.
- **Cloud Gateway:** Interfaces with Amazon Alexa, Google Home, Apple Homekit, Sonos etc.
- **Storing Project file information:** Room, Channel and Scene information can be stored.
- **Timed Events:** Automatic functions at fixed times including dawn & dusk.
- **Mapping:** Commands can be redirected to perform other tasks.
- **Macros:** Series of commands that are triggered by a single command or event. Specific steps can be enabled and disabled giving conditional functionality.
- **Holiday Mode:** Replays recorded scene activity, creating an occupied look to a property.
- **Wired-Wireless Interface:** The WK-HUB functions as an interface between wireless signals and the wired network.

2 Installing the WK-HUB



- **Step 1:** Plug RJ11 cable provided into the WK-HUB and an available RJ11 port in a RAK-LINK/RAK-STAR/WPCON-C etc.
- **Step 2:** Plug the Ethernet patch cable from the WK-HUB to a spare port in a router or network switch.
- **Step 3:** Mount the WK-HUB to a wall using fixing point at top of case if desired.

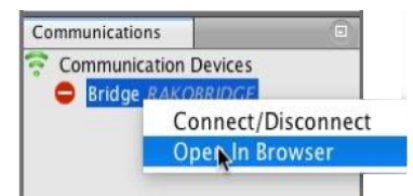
3 Discovering the HUB and Setting the House Number

Before proceeding with any programming the HUB needs to be discovered and the House number set. This is done via a webpage setup wizard.

3.1 Discovering the HUB

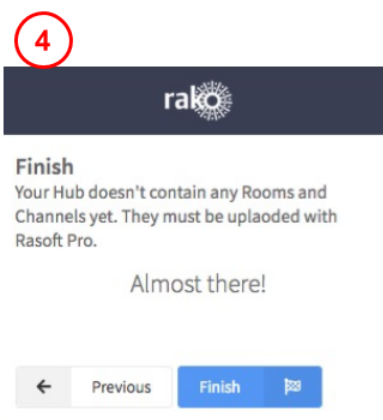
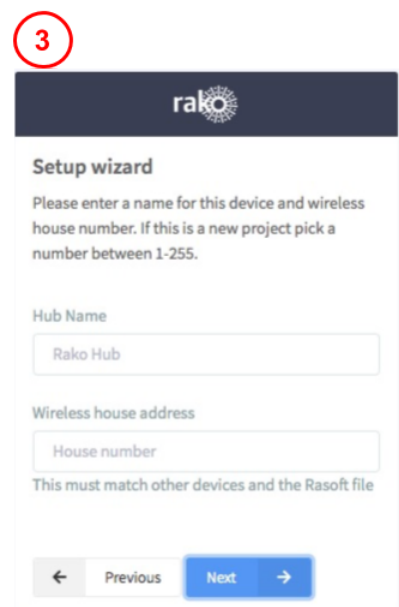
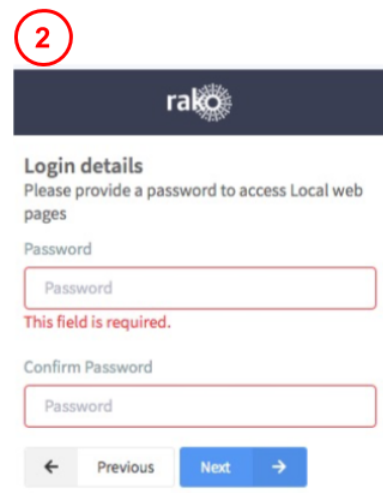
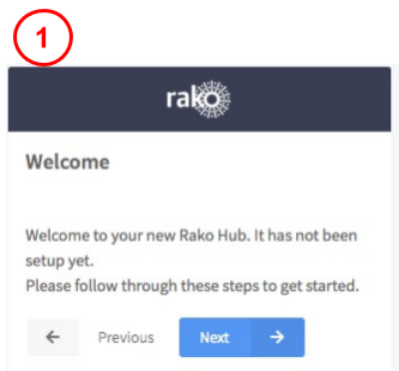
Open Rasoft Pro programming software. Ensure that the laptop is connected to the same network as the HUB.

The HUB should appear in the “Communication” window in the bottom right of the software with a red stop sign. If it does not appear press “Refresh”.



3.2 Setting up the HUB using the Webpage Wizard

To access the HUB Webpages right click the communication device in the bottom right of the software. Select “Open in Browser”



Step 1 - Welcome page, select “Next to begin setup”.

Step 2 - Set a Password, this will be used to login to the webpages. It will also be the password used to login to the App if a password is needed.

Step 3 - Sets the House number of the HUB and therefore system. This should be set to match the Rasoft Pro project file as defined in the “New Project Wizard”.

Step 4 - Select “Finish” to complete setup.

3.2 Managing the HUB House number

Leaving the HUB on the default House address of 1 is strongly discouraged. Leaving the House number as 1 drastically increases the likelihood of interface from nearby Rako systems.

The HUB always has a **default House Address of 1** if has not been setup before. When beginning any programming using the HUB it is important to first ensure the House is set the same as the address used when creating the Project File.

The change the House number if the HUB has already been set up as described in 3.2 see below:

The image shows a screenshot of the Rako Hub configuration interface with four numbered steps and red arrows pointing to specific elements:

- 1) Project File House number can be found in the software at the top of the Room List**: Points to the "example(House Number: 92)" entry in the Room List.
- 2) Select "Configuration" to open page as shown**: Points to the "Configuration" icon in the left sidebar.
- 3) Set "Wireless House Address" to match Project File. So change from 1 to 92**: Points to the "Wireless house address" input field, which currently contains the value "1".
- 4) Click "Update" to save changes**: Points to the "Update" button at the bottom of the configuration page.

As a final check it is advisable to disconnect and reconnect to the Bridge:



If no pop-up box appears then the HUB House number and Project file House number are the same.

WARNING

If a pop up box appears with a warning about the House number click **“Cancel”**. **Do not continue programming** this means there is a conflict between the **“Project File House Number”** and **“HUB House Number”**.

3.3 If you cannot connect to the HUB

If the software cannot connect to the HUB first restart the software and ensure that it is fully updated. If the HUB still does not appear it is most likely a networking issue. If this problem cannot be solved then the HUB can be connected to point to point using a standard ethernet cable.

[4 Linking the HUB for cloud services](#)

To be able to access cloud services the HUB must be linked to a my.rakocontrols.com account.

4.1 Where to find each cloud service

Some cloud services are configured and customised from the HUB webpage whereas others are from my.rakocontrols.com

HUB webpage: Sonos Activities (new cloud API and “ACM” style custom IP strings) including custom and default templates (RCM/WCM-audio style keypads)

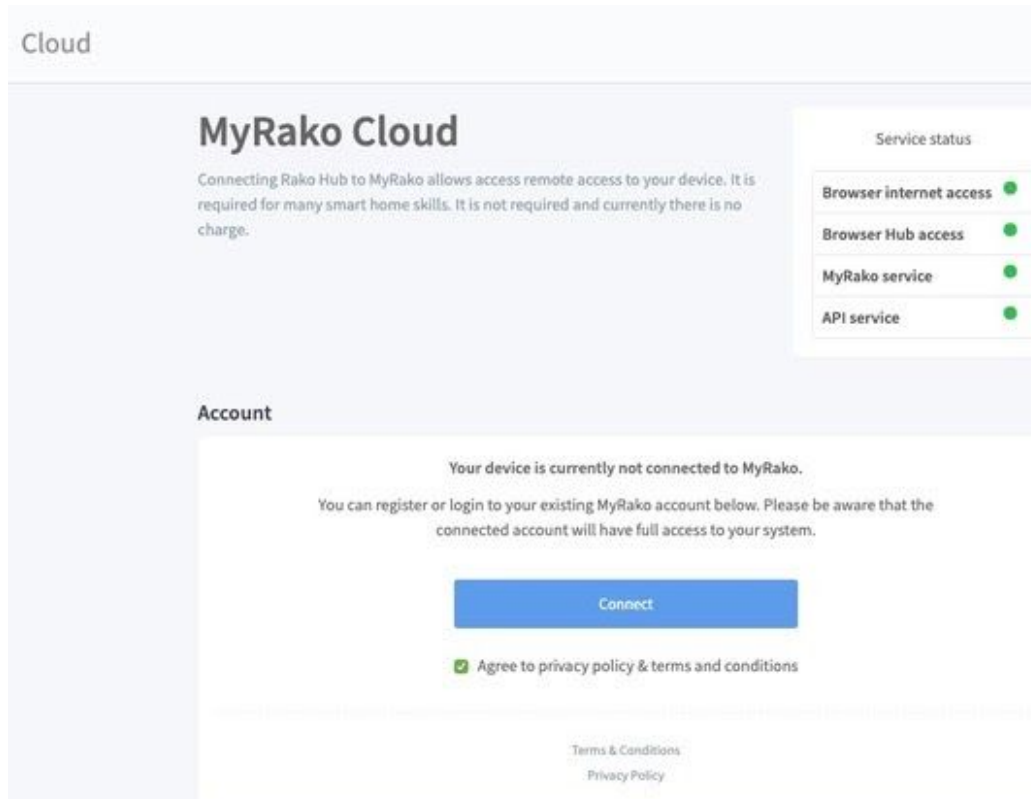
My.rakocontrols.com: Amazon Alexa, Google Home and Apple Homekit including “Custom Scenes” and advanced apple homekit configuration (Channel and Room mode etc.)

NB

More detailed descriptions of how to use the more advanced settings within the cloud services are linked from the relevant section of either the HUB webpages or my.rakcontrols.com

4.2 Linking the HUB to Cloud services

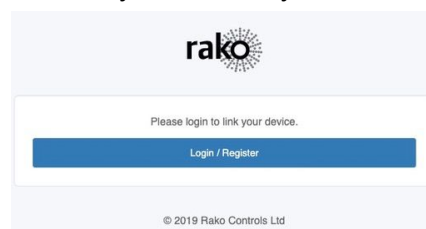
This is linked via the HUB webpages, navigate to the “Cloud” section from the menu on the right hand side of the screen. This will open a page as below:



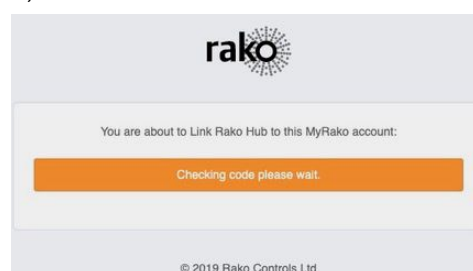
NB

Make sure that all “Service Status” is green before proceeding with the following steps:

Step 1 - Press “Connect”: this will link you to the my.rakocontrols.com page.



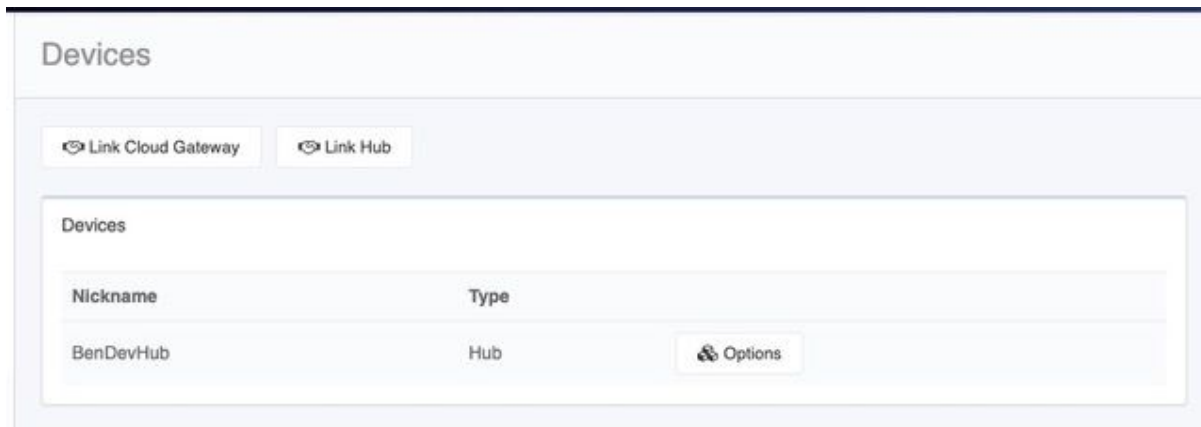
Step 2 - Press “Login/Register” if you already have a my.rakcontrols.com use the email and password that is used for this, if not create an account.



Step 3 - Once logged in the code within the HUB will be automatically verified. Please wait, this process may take a couple of minutes

Step 4 - Once it has linked the HUB will ask to be given a “Nickname”. This is how it will be referred to in the my.rakocontrols.com interface. It is not the same as the “HUB name” as defined within the HUB setup wizard.

Once completed the my.rakocontrols.com “Devices” page should appear as below:



[5 Adding the HUB as a device to Rasoft Pro](#)

Once the WK-HUB has been successfully connected it will need to be added into the software as a device.

- Select “File”- “New Device” to open the new device wizard. Choose “Bridge” as the device to be added.
- Select “Next” on the “Assign to Room” step. No room or channel needs to be associated to the Bridge.
- Select the Bridge from the list, it will appear if you are successfully connected in the communications window. Click “Refresh” if it does not appear.
- The Bridge should now appear in the device list with green text and a blue icon. The device is now assigned.
- Press the “Update Now” button in the centre of the screen to complete setup. If this does not appear click on the Bridge in the device list.

[6 Uploading the project file](#)

Once **the entire system** has been completed the project file should be uploaded to the HUB. The HUB stores the Room, Channel and Scene information for the system. This information is required for the App. to operate correctly.

The “Smartphone/Web Data” tab is used to upload the Project File to the HUB. Once selected it will open the page as below. Press “**Save & Upload Room Data To Bridge**” to upload.

Note: Sorting the Room columns will affect the smartphone order

Rooms:

ID	Enabled	Title	Type	Mode
13	<input checked="" type="checkbox"/>	Hall	Switch	4 Scenes + Off
21	<input checked="" type="checkbox"/>	Kitchen	Blinds	4 Scenes + Off
29	<input checked="" type="checkbox"/>	Study	Lights	7 Scenes + Off
37	<input checked="" type="checkbox"/>	living room	Lights	4 Scenes + Off
45	<input checked="" type="checkbox"/>	Master bed	Lights	4 Scenes + Off
0	<input checked="" type="checkbox"/>		Lights	4 Scenes + Off

Channels:

ID	Enabled	Title	Type
1	<input checked="" type="checkbox"/>	Spots	
2	<input checked="" type="checkbox"/>	Wall lights	
3	<input checked="" type="checkbox"/>	Pendant	
4	<input checked="" type="checkbox"/>	Channel 4	
5	<input checked="" type="checkbox"/>	Channel 5	
6	<input checked="" type="checkbox"/>	Channel 6	
7	<input checked="" type="checkbox"/>	Channel 7	
8	<input checked="" type="checkbox"/>	Channel 8	
9	<input checked="" type="checkbox"/>	Channel 9	

Scenes:

ID	Enabled	Title
1	<input checked="" type="checkbox"/>	Scene 1
2	<input checked="" type="checkbox"/>	Scene 2
3	<input checked="" type="checkbox"/>	Scene 3
4	<input checked="" type="checkbox"/>	Scene 4

Save & Upload Room Data To Bridge

Type - This will change the appearance of the icon used at the top of the room screen on the App. It will also affect the keypad that appears. For example a room set to “switch” will show two buttons: “on” and “off” whereas a “blind” type room will show three buttons: “open”, “stop” and “close”.

Mode - The mode of the room is only set when “lighting” is selected as the type. It will set the variety of “keypad” that will appear in the App. Typically it is best to make this match the physically keypad in the room.

NB

- 1) If a number of scenes that is not 4, 7 or 16 is desired then “named scenes” should be selected. Give custom names to the scenes in the room editor and any number of scenes can be made to appear on the App.
- 2) While the order of the rooms can be changed from this screen the order of the channels is always fixed. To get channels in a specific order they must be addressed or mapped in the desired order.

[7 Downloading the project file](#)

If information has been uploaded to the HUB then it is possible to import the Room, Channel and Scene data into a blank project file.

The tab used for downloading information from the HUB is called “**Room Import**” select it to open the page below.

Bridge Data Recovery (Use if you don't have the project file)

1. Read data from Bridge	<input type="button" value="Download Data"/>
2. Refresh List	<input type="button" value="Refresh List"/>
3. Check suggestions are correct	<div style="border: 1px solid #ccc; padding: 5px;"> <p>▼ <input type="checkbox"/> Rooms</p> <ul style="list-style-type: none"> ▶ <input type="checkbox"/> Hall (id:13, type:Switch) <input type="checkbox"/> Klitchen (id:21, type:Blinds) ▶ <input type="checkbox"/> Study (id:29, type:Lights) <input type="checkbox"/> living room (id:37, type:Lights) <input type="checkbox"/> Master bed (id:45, type:Lights) <input type="checkbox"/> master (id:0, type:Lights) </div>
4. Import into Project	<input type="button" value="Import Data"/>
5. Refresh Levels	<input type="button" value="Refresh Channel Levels"/>

- **Step 1:** Press the “Download Data” at the top of this page. This will open the data for preview on this page.
- **Step 2:** Press “Refresh List” if the rooms do not appear. If no rooms appear or only “default room” or “test bench” then there is no information to be downloaded from the HUB.
- **Step 3:** Press “Import Data” to write the Room and Channel information in to the Project File.
- **Step 4:** Press “Refresh Channel Levels” to write the Scene data in to the Project File.

8 Events

Events can be viewed, added and changed using either Rasoft Pro, The Rako App or HUB webpages. It should be noted that calendar event conditions can only be set from the HUB webpage interface.

The HUB can generate automated Events that trigger commands at specific times. For example it is possible to automatically turn on the Garden lights on at Dusk and turn off the Garden lights at Dawn.

8.1 Setting Events using Rasoft Pro

HUB Events can be viewed and edited using Rasoft Pro. To open the events page in the software select the HUB in the device editor and select the “Events” tab from the top of the window.

The screenshot shows the Rasoft Pro interface for configuring an event. The interface is divided into three main sections:

- Mappings List:** A list of events on the left side, with the first event selected.
- Event Trigger/Active Days:** A section in the middle that allows setting the event trigger (Dawn, Dusk, or Time) and the active days (Monday through Sunday).
- Output Action:** A section on the right that allows setting the room, channel, and action for the event.

Below the screenshot, three callout boxes provide additional information:

- Mappings List:** Selects the map to be created/edited and shows a summary of each Event.
- Event Trigger/Active Days:** Sets the time this event will occur (Dawn, Dusk or a specific time). Also can set the days on which this event will occur.
- Output Action:** Sets the Action triggered by the Event.

Mappings List:

All Events are listed down the left hand side of the screen. Select it such that it is highlighted to edit the “Event Trigger/Active Days” and “Output Action” sections for this Event.

Event Trigger/Active Days:

The “Event Trigger” and “Active Days” are the timing conditions that define when the event will occur.

NB

The dawn and dusk settings can be changed via the location settings in the webpage interface. An offset from this value can be set from this screen if desired.

Output Action

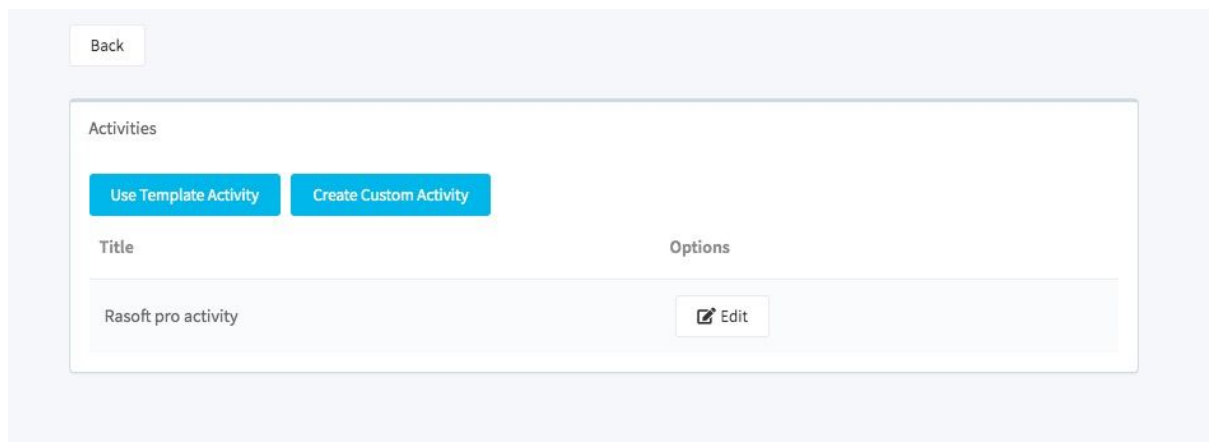
The Output action section on the right hand side of the screen will define the command to be sent when the conditions in “Event Trigger”/“Active Days” are met.

NB

The “Action” drop down menu is used to select the command sent when the event is triggered. Typically these will be scene commands but it is possible to trigger and control Macros, Holiday settings etc.

8.2 Setting Events via the HUB webpages

Events can be set via the “Activities” section of the HUB webpages. Navigate to this by selecting “Activities” from the menu to the left hand side of the HUB webpages and then selecting “Create Custom Activity”.

**A note on “Activities”:**

“Activities” refers generically to any HUB “Action” for example: Mappings (including Audio maps) and Events.

This section is still in a beta state, it is advised that you limit the use of the section to:

- Mapping Sonos audio commands
- Creating Events

Mapping and events created in Rasoft Pro will appear here (as above) but will not be editable.

Please consult Rako technical support if you have any questions about “Activities”

Events can be created using the interface below, this interface works in a very similar way to that found in Rasoft Pro and the App.

Activity - Event NaN

Type

Time

15 : 53

Dawn

Dusk

Condition

+ Set Condition

Output

+ Set Output

Submit Cancel

Type:

This is the time at which the output of the event will occur. It can be defined via a 24 hour clock or in relation to the year round tracked dawn/dusk time internal to the HUB.

Condition:

A condition requirement can be added to the event which needs to be satisfied for the output of the event to occur. This can be a day of the week, or calendar condition.

Output:

The "Output" is the command that will be set when the "Type" and "Condition" are both met. This will usually be a Scene but can also be a level, fade etc.

Once all information has been filled in press "Submit" to activate the Event.

8.3 Setting Events using the Rako App.

Events can also be created via the Rako App. The method to create events in the App is essentially the same as detailed above.

9 Mappings

When Mapping are used the HUB can “listen” to a Rako command (Source) and perform a certain action (Output Action) every time it is “heard”.



NB

It is usually preferable to use a programmable keypad rather than HUB Mapping when possible. Where WCMs are RNCs are used in the system use **Keypad Mapping** rather than HUB Mapping.

9.1 Mapping wireless commands to give multi-room functionality

Wireless commands can be mapped to additional wireless commands to make multiple rooms turn on at once. In the example below the “Hall Scene 1” is mapped to also trigger “Kitchen Scene 1”.

Mappings List:

Selects the map to be created/edited and shows a summary of each mapping.

Source/Condition/Active Days:

Selects the command that needs to be “heard” for the output action to be triggered.

Also the “Condition” and “Active Days” sections can be used so that the map will only trigger at certain times.

Output Action:

Selects the action that occurs when the Source command is “heard” assuming the Active Days and Condition are met.

The action can range from transmitting a scene to starting/controlling a Macro.

NB

It is also possible to “Enable” and “Disable” maps from other commands via the “Mapping Control” Action.

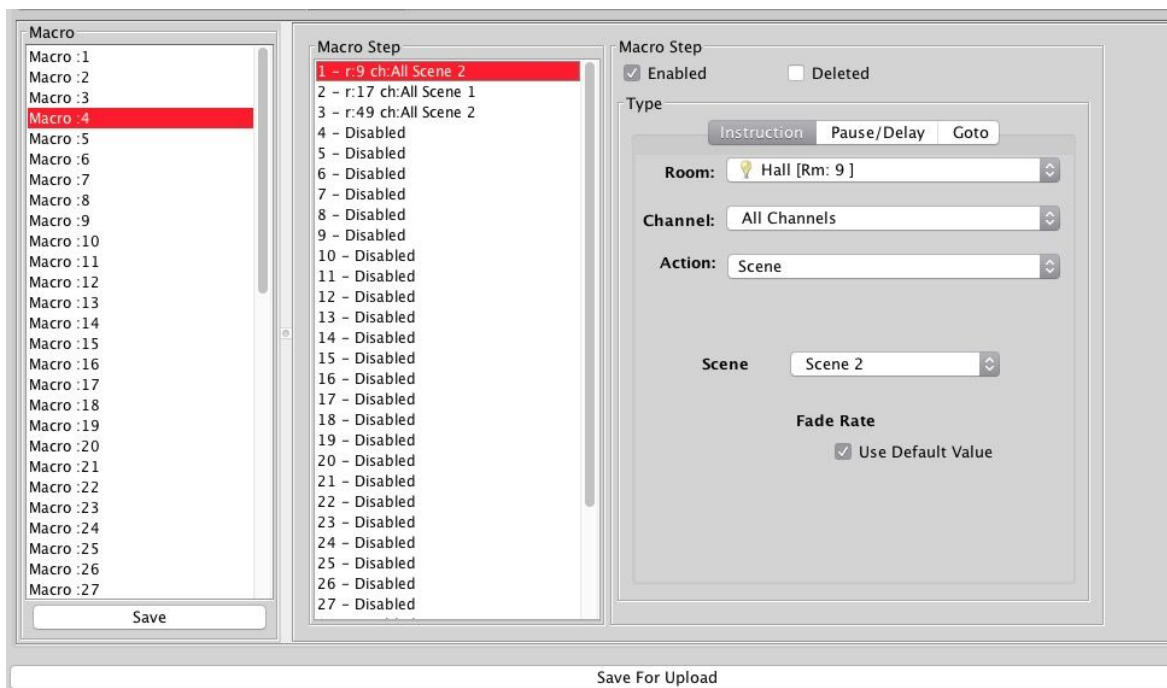
9.2 Triggering Macros from Maps

When a Macro is used it must be triggered from a map (this could also be from a WCM map, WAVFR map etc.). Below Mapping 2 is an example of a map being used to trigger a macro: in this case “Start Macro 2”.

10 Macros

Macros allow a sequence of actions to take place when triggered by an Event or Map. The HUB can store up to 60 Macros each of which can have a maximum of 32 Steps.

The HUB Macro screen is located from the tab in the HUB device editor.



There are 3 steps in this example Macro:

- Room 9, All Channels, Scene 2
- Room 17, All Channels Scene 1
- Room 49, All Channels Scene 2

With this simply Macro the HUB will just run through the three commands listed. More complex functionality can be achieved by using commands in the tables outlined below.

10.1 Writing Macros

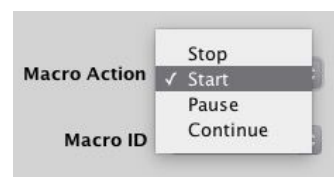
Macro steps can be one of 4 types:

Action	Pause	Delay	Goto
Can be a simple command including Scenes, Fades etc. Can also include "Macro Control", "Mapping Control" for more complex programming.	A running Macro will stop at a Pause and remain there until it hears a Continue.	The Macro can wait at this step for a defined period of time. Useful when programming PIR timeouts etc.	The Macro can be sent to a defined step in this or another Macro.

10.2 Triggering Macros

Macros can be triggered in several ways. Most commonly:

- Wired device direct Map (WCM/WAVFR/etc.)
- HUB Mapping
- HUB Event



Once a macro trigger is sent it will perform one of four different functions to a Macro:

Start	Stop	Pause	Continue
This will cause the Macro to start from the beginning (Step 1) regardless of its current position in the Macro.	This will cause a Macro that is already running to Stop running and return to Step 1.	This will cause a Macro to Pause at whatever step it is currently running.	This will cause the Macro to continue from a Pause state, performing the step immediately after this and proceeded.

NB

It is also possible to "Enable" and "Disable" Macros (or parts of Macros) via the "Macro Control" Action.

[11 Holiday Mode](#)

Holiday mode allows the HUB to record normal lighting activity in a property over a period of time. This can then be replayed whilst the property is empty in order to give a realistic impression that it is occupied.

Holiday mode has three states:

- **Record:** Used to create a log of the used of the system.

- **Playback:** Used when the house is unoccupied to replay the information gathered in “Record”.
- **Idle:** Used when the system is in normal occupied operation and no recording is being made.

Holiday mode is most easily controlled from the App. However it is also possible to change the holiday mode state from a keypad map, HUB map and by pressing buttons directly on the HUB.

NB

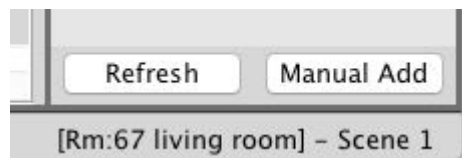
For how to control Holiday mode via the App. see [“App user Guide”](#).

[12 UDP Feedback](#)

It is possible to monitor commands received and transmitted by the HUB. This can be done using the UDP Feedback feature.

12.1 Live feedback

In the very bottom right of the software (below the communications window) is the Live feedback section. Each command received or transmitted by the HUB will appear here and it is useful for checking commands have been programmed as desired.

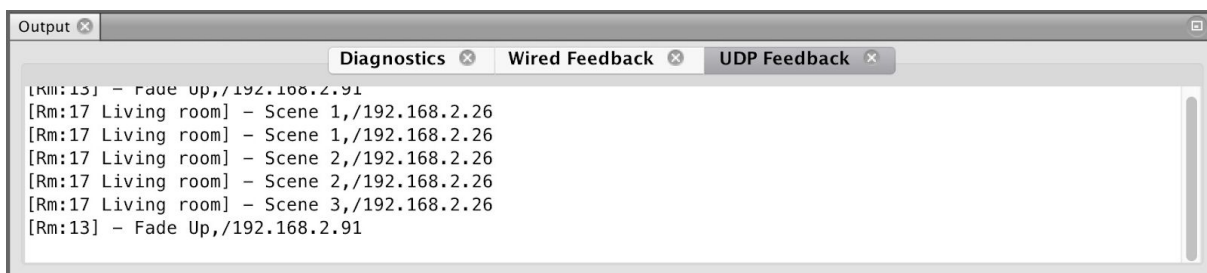


NB

A Bridge/HUB will have to be connected to in order to see this feedback.

12.2 UDP feedback log












When more detailed or long term feedback is required then a log of commands received/transmitted by the HUB can be opened. In the toolbar select “Window” - “Output” - “Output” to view the page as below:



12.3 HUB Webpages logs

A timestamped log of system activity can be found within the HUB webpages. These can be accessed by selecting the “Logs” section of the HUB webpages.

Logs

Network data			
Type	Title	Description	Time
	Web request	[Rm:9]Off	12:37:34
	Web request	[Rm:9]Scene 4	12:37:32
	Web request	[Rm:9]Scene 3	12:37:30
	Web request	[Rm:9]Scene 2	12:37:27
	Web request	[Rm:9]Scene 1	12:37:25
	Web request	[Rm:9][Ch:7]Level: 0%	12:37:19
	Web request	[Rm:9][Ch:7]Level: 100%	12:37:18
	Rasoft/Telnet	[Rm:9][Ch:7]Idnet	12:10:55
	Rasoft/Telnet	[Rm:21]Scene 1	12:08:42
	Rasoft/Telnet	[Rm:21][Ch:6]Idnet	12:08:39
	Rasoft/Telnet	[Rm:21][Ch:6]Idnet	11:58:43

As well as a description of the address (Room and Channel) and command the source of the command can also be viewed.

Rako thanks you for having purchased a Rako product and hopes that you are pleased with your system. Should for any reason you need to contact us please contact us via our website www.rakocontrols.com or by phoning our customer help line on 01634 226666.

